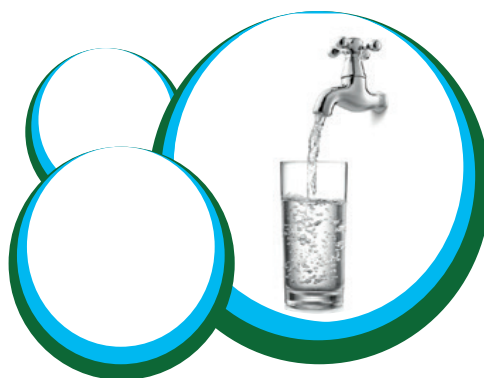


yaba yarakoresheje amazi make , WASAC ikareba amafaranga y'ikirenga yishyuye, ikayaheraho muri kontalo ikurikiyeho.

- ✓ Kontalo ihagarikwa uruhande rumwe rumenyeshesheje urundi mbere y'iminsi 30.
- ✓ Irangiza rya kontalo ryemerwa ari uko nta mafaranga uruhande rumwe rubereyemo urundi
- ✓ Kontalo igira agaciro imaze gushyirwaho umukono n'impande zombi.

#### Ibyiza by'iyi serivisi

- ✓ Kwishyurira fagitire kugihe bitakugoye
- ✓ Kudakwirirwa amazi kubera ubukerererwe bwo kwishyura fagitire
- ✓ Kutishyura ibihano by'ubucyererwe,
- ✓ Kwirinda kuza gusaba ibisobanuro by'amafaranga ari kuri fagitire buri kwezi
- ✓ Serivisi yihuse igihe mubazi yaba igize ikibazo



Ku bindi bisobanuro mwahamagara kuri telefoni itishyurwa: **3535**, cyangwa umukozi ubishinzwe kuri **0788307664 / 0788461012**



## WATER PREPAYMENT SERVICES

## WATER PREPAYMENT SERVICE WASAC Ltd

In a bid to promote good service delivery and revenue collection, the Management of WASAC LTD is implementing Water Prepayment Services.

### This service consists of the following:

#### Prepayment between WASAC Ltd and Customer who prefer to pay Bills in advance.

Customers on this prepayment system will sign an agreement with WASAC Ltd to pay for their water bills according to the previous average consumption of six months or one year depending on the choice of the customer.

#### A. CONTENT OF THE SERVICE

- ✓ After contract agreement, the payment is done at bank and customer present bank payment slip.
- ✓ After the agreed periods of consumption, reconciliation is made to balance Account of customers.
- ✓ For termination of contract, the party shall inform other party in written before 30 days.
- ✓ The termination is approved after payment of the balance either by Customer or WASAC Ltd.

- ✓ The contract is valid after the signature of both parties.

#### B. BENEFITS OF THIS SERVICE TO THE CUSTOMER

- ✓ The customer will avoid long time and queuing while paying bills at cash Desk.
- ✓ Prevent unnecessary disconnection of water services.
- ✓ Prevent penalty of late payment.
- ✓ In case the customer meter developed technical fault, the customer is asked to inform WASAC Ltd for immediate replacement.

For more info call our  
Toll free line: **3535** or  
Staff in charge of  
Prepayment Contract  
Services at **0788307664 /**  
**0788461012**

## SERVISI YO KWISHYURA MBERE FAGITIRE Y'AMAZI

Mu **rwego** rwo gufata neza Abafatabuguzi bayo mu kuborohera Kwishyura fagitire z'amazi , WASAC yabashyiriyeho serivisi yo kwishyura mbere , bakishyurira rimwe fagitire zabo z'amazi za buri kwezi.

### Uko iyi serivisi yo Kwishyura mbere ikora

Umufatabuguzi ashobora kwishyura amafaranga mbere mu gihe cy'amezi atandatu cyangwa arenze, nyuma yo gukorana amasezerano na WASAC. Ikigereranyo cy'amafaranga yishyura kibarwa hakurikijwe amafaranga umufatabuguzi asanzwe yishyura buri kwezi. Nyuma y'igihe cyumvikanweho , WASAC iza kureba amazi yakoreshejwe , kugirango ikore fagitire yanyuma , no gukora andi masezerano.

### Uko Serivisi iteye

- ✓ Nyuma yo gukora amasezerano , umufatabuguzi yishyurira muri banki , akaza borudero
- ✓ Nyuma y'igihe cyumvikanweho muri kontalo , habaho igenzura ry'amazi yakoreshejwe , kugirango hakorwe fagitire ya nyuma. Iyo umufatabuguzi yakoresheje amazi menshi abanza kwishyura arengaho