

ITANGAZO

Ubuyobozi bw'Ikigo Gishinzwe Amazi Isuku n'Isukura (WASAC Group) buramenyesha abafatabuguzi ko, guhera none 26 Mutarama 2026, serivisi zo **Gusaba Guhabwa Amazi bwa mbere, Gusaba Konteri y'Amazi y'Inyongera no Gusaba Gusubizwa Amazi (igihe bagukupiye)** zizajya zitangirwa ku rubuga IremboGov.

Iyi gahunda yatangiriye mu Turere tugize Umujyi wa Kigali mu rwego rw'igerageza. Iri gerageza rigamije kudufasha kugenzura ubu buryo bushya no kunoza imikorere yabwo mbere yo gukomereza mu tundi Turere.

Gahunda yo gusaba Serivisi z'Amazi Isuku n'Isukura binyuze ku rubuga IremboGov igamije kunoza imitangire ya serivisi no korohereza abafatabuguzi bacu kubona izo serivisi mu buryo buciye mu mucyo kandi buboroheye. Ku bindi bisobanuro, mwakwegera ishami ryacu ribegereye cyangwa mukaduhamagara kuri nimeru yacu itishyurwa 3535.

Murakoze.

Bikorewe i Kigali, tariki ya 26 Mutarama 2026

Ubuyobozi Bukuru

ANNOUNCEMENT

The Management of the Water and Sanitation Corporation (WASAC Group) wishes to inform its esteemed customers that, effective 26th January 2026, applications for New Water Connections, Supplementary Meter Requests, and Water Reconnection Requests can now be submitted through the IremboGov platform.

The above services have been introduced in the districts of the City of Kigali under a pilot phase, with the aim of assessing the new service processes, gathering customer feedback, and making the necessary improvements before rolling out the services to other districts.

Applying for water and sanitation services through IremboGov is intended to strengthen service delivery and enhance transparency by enabling customers to submit and track their applications digitally.

For more information, kindly contact your nearest branch or call us on 3535.

Thank you.

Done at Kigali on 26th January 2026

Management